

## TERMS & CONDITIONS – HIRE

### Reservations

- A booking deposit of £100 per week of hire is payable to the owner at the time of making a reservation and will be deducted from the total hire charge.
- This deposit is non-refundable in the event of the cancellation (please see our cancellation policy).
- A confirmation of booking will be posted or emailed to you.
- The balance is due 1 month prior to commencement of hire. Any later payments allow the owner to cancel the booking.

### Security Deposits

- The owner will ask the hirer for a security deposit of £1,250 (£1,500) when you collect the vehicle. The higher figure applies to drivers aged 70-75, overseas visitors and those that are deemed higher risk by the insurers. The deposit is normally taken in the form of a credit card/Debit card. Credit card payments incur a 3% surcharge and Debit card payments incur no charges.
- Should any damages exceed the security deposit the customer will be responsible in settling the additional costs. Multiple accidents will be charged accordingly.
- A charge will be made for any vehicles that are returned late or damaged.
- If vehicles are returned past the date and specified time, customers render themselves liable to overtime charges of £25 per hour.

### Restriction of Hire and Insurance

- In order to hire one of our vehicles, you must be between the ages of 25-75 years old.
- There are additional charges depending on the driver details and intended destination.
- If you or the additional driver have had an accident, please inform us for insurance reasons as there may be added costs.
- Proof of identity, a photo must be produced prior to commencement of hire, with original driver's licence (including the paper counterpart of UK Licences).
- A second proof of address is also required e.g. a recent utility bill.
- All drivers must be present at the time of the hire.
- **Europe** – for those travelling into the EU there is an additional daily charge.
- **Southern Ireland** – is covered by our road traffic insurance without any extra charge. However, the breakdown cover is separately arranged by the owner, and may or may not cover Southern Ireland. Please ask.
- **Switzerland** – is not part of the EU, but is covered by our insurance.
- Insurance is Fully Comprehensive.
- **Tow Bars** – may be used if fitted but cover is restricted to third party only on the towed item. For overseas visitors, this means that you are covered if you do damage to someone else's property, after you have paid the £1,250 excess, but you are not covered for damage to the towed item itself or its contents.
- Vehicles with a maximum weight greater than 3,500kg may only be driven by people with a C1 category licence. Drivers who passed a UK Category B (car) test before 1<sup>st</sup> January 1997 will have received a Category C1 and C1+E automatically. Thereafter a separate test was required for a C1 licence.

### Usage

- Our vehicles may not be used in a stop-start situations, such as support vehicles for any type of charity run, walk, bike ride etc.

### Personal Travel Insurance

- It is the customer's responsibility to provide their own insurance to cover personal items and belongings and personal injury in the event of an accident. Many travel insurance policies include cover for vehicle hire damage and excess.

### Fines & Penalties or Congestion Charges

- The customer shall settle all fines and penalties incurred during the term of hire and agrees to reimburse the owner in respect of any cost and expenses incurred in recovering such fines or penalties from the customer.

### Toilet

- The customer is responsible for emptying the toilet and water tanks prior to returning the vehicle. Failure to do so will incur a charge of £50.

### Smoking

- We operator a **NO SMOKING** policy in all our vehicles.

### Pets

- Please ask us about the pet policy for each motorhome.

### Breakdown/Accidents/Incidents

- Every effort is made by the motorhome owner to ensure the vehicle is in a safe and roadworthy condition prior to each and every hire.
- The motorhome owner will refund the hire charges for any complete days' loss of the use of the vehicle.
- The motorhome owner shall be under no liability for any third party claims or damages in connection with or in consequence of any accident or breakdown.
- Our vehicles have breakdown insurance. In the event of a breakdown, contact the number given to you by the motorhome owner.
- Approval must be obtained from the motorhome owner in respect of repairs and replacements.
- The maximum height of your vehicle is stated, any overhead damage is the responsibility of the customer.
- Tyre damage including puncture and damage to the windscreen and windows are the customer's responsibility.
- Any call out charges due to negligence on the part of the customer e.g. flat batteries, wrong fuel, lost keys etc., will be at the customer's own responsibility

### Fuel/Gas/Oil

- A full tank of fuel will be provided with the vehicle at the start of the hire and the customer is expected to **return the vehicle with a full tank of fuel.**
- Fuel will be charged at £1.70 per litre if the vehicle is brought back with less fuel.
- It is the customer's responsibility to ensure that oil and water levels and tyres are checked on a daily basis.
- A full tank of gas will be provided with the vehicle at the time of hire and the cost of any refill during the hire period is refundable by the motorhome owner on proof of receipt.

### Mileage

- Unlimited mileage is allowed.

**Customer Co-Operation**

- The customer agrees not to part with the possession or control of the vehicle hired and not to allow any person other than the agreed drivers to drive the vehicle, unless otherwise authorised by the motorhome owner.
- The customer also agrees not to carry more passengers than the seating capacity of the vehicle, and not to use the vehicle for carrying passengers or goods for hire.

**Pick Up/Drop Off**

- The collection time for the vehicle is to be agreed with the motorhome owner in advance.
- You should arrive in time to allow one hour for explanation of how everything works, so that you are ready to leave at the insurance start time.
- The motorhome is to be returned at the agreed time, otherwise there is a risk of driving without insurance, and of inconvenience to the next user of the motorhome.
- If you encounter unavoidable delays, you **MUST** contact the motorhome owner to ensure that insurance cover is maintained.
- A £25 per hour charge will be made for vehicles returning after the agreed time.

**Car and Luggage Storage**

- We offer a car and luggage storage facility but these are left at owners own risk.

**Cancellation Policy**

- More than 6 weeks before the hire equals loss of deposit only. 4-6 Weeks prior to start of hire equals 50% loss of the total hire charge and deposit. 28 Days or less equals 100% loss of the total hire charge.

**I agree to have understood the Terms & Conditions and hereby accept responsibility of the motorhome HF17 CJJ owned by Mr R T Oliver**

**Signature:** \_\_\_\_\_ **Motorhome Owner**

**Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Hirer**

**Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

# MOTORHOME HANDOVER AND DAMAGE REPORT

Vehicle Reg No: \_\_\_\_\_

Hire Dates: \_\_\_\_\_

## HANDOVER

Please mark vehicle damage, dents, scratches and scuffs on diagrams.

### Existing Damages/Shortages

I confirm that I have had a comprehensive demonstration of the equipment and operation of the motorhome and accept responsibility for the care and safekeeping of the motorhome, inventory and all additional equipment. I agree the condition and all marks and blemishes both inside and outside are stated above.

Hirer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Hirer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## RETURN

Please mark vehicle damage, dents, scratches and scuffs on diagrams.

### New Damages/Shortages

Return Time: \_\_\_\_\_ Additional charge due? Yes/No Amount £ \_\_\_\_\_

---

### If the Motorhome is DAMAGED please fill in:

I acknowledge and accept that the following conditions warrant a charge to be made against the damage deposit held by the owner.

Hirer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Hirer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

---

### If the Motorhome is in GOOD ORDER please fill in:

I acknowledge that the motorhome has been returned in good order. There are no excess charges to be paid.

Hirer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## MOTORHOME – USEFUL INFORMATION

**LENGTH - 7.6 MTRS**  
**HEIGHT - 3.0 MTRS**  
**WIDTH - 2.33 MTRS**

**Fresh Water Tank - 100 ltrs**  
**Brown Water Tank (Waste) - 105 ltrs**  
**Fuel - Diesel**  
**Gas - LPG**

---

### TERMS & CONDITIONS – DAMAGES

On handover the Hirer should read through costs of damages so they are aware of any costs incurred if damages are sustained during the hire.

<b>DAMAGE</b>	<b>COST OF REPLACEMENT</b>
Cleaning Fee -applicable if the van is not returned as it was taken.	£100
Hoover replacement	£199
Tyre	£250
Wheel	£250
Wheel Arch	£495
Wing Mirror	£195
Wing Mirror – Housing	£445
Running Light	£45
Toilet Cassette	£150
Interior Light	£95
Table	£500
Window Crack	£495
Windscreen Crack	£495
Dint less than 50mm	£45
Front Bumper	£600
Half Skirt	£600
Full Skirt	£1000
Rear Bumper	£1000
Bike Rack	£600
Water Pump	£200
Fridge – up to	£1500
Mattress – up to	£500
Seat Cushions	£1500 (Full Set)

**NB – Any items damaged that are not priced above will be charged on an individual basis.**